

## MEDIA FACT SHEET



## Quick Facts

- Founded in 1996
- Established ARC SMS software in 2003
- Customers: 6,000+
- 35% growth in 2018
- Market leader, and supports nearly 50% of IS-BAO registered operators
- International Operations and Procedures update subscription service: Provided to over 1,400 recipients
- Emergency Response Plans (ERPs) increased 130% in 2018
- Minimum Equipment Lists (MELs) increased 57% in 2018
- Related Software: ARC SMS Software



## Who We Are

AviationManuals, based in the Washington, D.C. area, provides operations manuals and SMS software to fixed and rotary wing operators, drone operators, technicians, and FBOs worldwide.

Founded in 1996, the company has produced thousands of manuals and supports more than half of IS-BAO registered operators. AviationManuals' sister company, ARC, offers an affordable web and iPad based modular solution to submit, store, and analyze SMS data.

AviationManuals is a member of the National Business Aviation Association (NBAA) and a part of its Leadership Council, International Business Aviation Council (IBAC), the National Air Transportation Association (NATA), and Flight Safety Foundation.

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### What We Do

AviationManuals simplifies Manual Development so operators need do little more than complete short questionnaires or participate in a few online development sessions. AviationManuals provides operators the opportunity to focus on what they do best, instead of worrying about staying up to date on regulatory changes or learning document management skills.

Supporting operators worldwide, AviationManuals specializes in FAA Parts 91 and 135, EASA Part-NCC, Bermuda, Cayman, Bahamas, Aruba, Isle of Man, San Marino, Guernsey and more.

#### Manuals include:

- Flight/General Operations Manuals with SMS
- International Operations and Procedures Manuals with RVSM
- IOM Revision Service (eBulletins)
- LOAs\*
- Emergency Response Plans (ERPs)
- Minimum Equipment List (MELs)
- Safety Management System Manuals
- EFVS Operations Manuals
- FBO Manuals
- SAFA Binders
- RVSM Operations Manuals

\*AviationManuals helps clients with obtaining specific Letters of Authorization, and with developing and managing a digital Internal Audit Program (IAP).

### Contact

AviationManuals  
7361 Calhoun Place, Suite 620  
Rockville, MD 20855 USA

Tel +1.240.546.4030  
Email: [press@aviationmanuals.com](mailto:press@aviationmanuals.com)  
Website: [aviationmanuals.com](http://aviationmanuals.com)