

Factsheet

Who We Are.

Founded in 1996, AviationManuals has been making operators' jobs easier for over 20 years by providing convenient and affordable Operations Manual Development Services and intuitive Safety Management System (SMS) software.

As the only provider of both Manual Development Services and Safety Management System (SMS) software, we have produced more than 4,000 manuals through the years, and our ARC SMS software is proven by over 1,000 users worldwide, including corporate flight departments, management companies with over 200 pilots, and small single aircraft operators.

What We Do.

AviationManuals provides two main services, **Safety Management System (SMS) software** as well as **Manual Development Services**, for business aviation flight departments, aircraft management companies and various independent owners and operators across the globe.

ARC®, our **Safety Management System (SMS) software**, is a tablet-friendly, flexible, online operations support tool that facilitates submitting, storing and analyzing a variety of SMS related and other data. Some of ARC's functionalities include:

- Risk Assessment Tool – a tool for calculating the total risk value of a flight (or other activity); assists in determining if a flight (or other activity) should be further evaluated due to risks, as well as archiving the data for future searches.
- Documentation Hosting and Storage – a storage platform with Read and Initial Tracking, and version control functionalities that can store multiple file formats.
- Forms Module – customizable forms and processes through which personnel can submit safety issues and suggestions, thereby creating a continuous improvement cycle.
- Internal Audit Program (IAP) – a tool that can help support continuous improvement of an operator's performance by providing periodic tasks to evaluate operations and administrative policies and activities.
- Additional modules include Quiz Programs, a Home Page, a Communications Center/ Discussion Forum, and more.

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AviationManuals Manual Development Services are simplified to the point that operators need do little more than complete short questionnaires or participate in a few online development sessions. Everything else related to the manuals – we manage. We provide operators the opportunity to focus on what they do best, instead of worrying about staying up to date on regulatory changes or learning document management skills. Manuals include Flight/Company Operations, International Operations/Procedures, RVSM, Emergency Response Plans, SMS, Minimum Equipment Lists (MELs), and procedures for ADS-B, CPDLC and Electronic Flight Bags, et al.

Supporting over half of IS-BAO registered operators worldwide, AviationManuals specializes in FAA Parts 91 and 135, EASA Part-NCC, Bermuda, Cayman, Isle of Man and more. AviationManuals also helps clients with obtaining specific Letters of Authorization and developing Emergency Response Plans.

Company Highlights

- Founded in 1996
- Based just outside of Washington D.C.
- ARC SMS Software established in 2005
- Nearly 30% growth in 2016 due almost exclusively to referrals
- Became a market leader in 2012 supporting nearly 50% of IS-BAO registered operators

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